



# 2016

## ANNUAL REPORT



## MESSAGE FROM THE BOARD

Greetings and thanks to all of our friends, partners, supporters, volunteers, and staff.

2016 was another very challenging year for Edmonton's Food Bank. The continued downturn in the Alberta economy and the resulting economic uncertainty led to a further increase in the demand for the Food Bank's services. In addition to distributing food, including nearly 500,000 meals and snacks each month to more than 250 agencies, churches, and food depots in Edmonton, including Hope Mission, Bissell Centre, and Boyle Street, to name just a few, the Food Bank is providing food hampers to more than 20,000 individuals and families per month. Over forty percent of the clients served through our programs are children.

Although our service focuses on Edmontonians and Edmonton-based charities, Edmonton's Food Bank also supports emergency relief throughout Alberta. We are able to deploy warehousing and food provisions within hours, as needed. For example, the Food Bank started providing services to Fort McMurray evacuees and the other organizations and communities serving evacuees on May 4, 2016. In the weeks that followed, Edmonton's Food Bank provided food, both directly and indirectly, to thousands of evacuees. Unfortunately, numerous evacuees are not able to return to Fort McMurray and must remain in Edmonton, with many still relying on our services.

To accomplish all of this, the Food Bank relies on close to 77,000 volunteer hours (the equivalent of 35 full time positions) and the generous donations of food and money from many individuals and corporations in our community. Edmonton's Food Bank could not have met the challenges it faced in 2016 without also having the benefit of an enthusiastic, compassionate, and extremely hard working team of dedicated employees.

On a personal note, my mother, Janet Hughes, was part of the group that started the Edmonton Food Bank in 1981. She served on the Board for 25 years and was the first Chairperson. I am very proud of my mother's work with the Food Bank and I am pleased to have the opportunity to follow in her footsteps.

On behalf of the Board and our friends and neighbours in need, we thank you for your past contributions and ask for your ongoing support as the increased need continues to strain our resources.



Doug Hughes  
Board Chair



## MESSAGE FROM THE EXECUTIVE DIRECTOR

2016 was a whirlwind of a year! However, we made it through thanks to our donors, volunteers, and staff who contribute to the vibrant, passionate, and tenacious spirit of generosity and kindness overflowing in our community. It is through your strength and determination that Edmonton's Food Bank remains able to support our friends and neighbours in need.

Already in the throes of a stagnate economy and working to rebuild food reserves in the aftermath of the Wood Buffalo wildfire, 2016 turned up the heat as Edmonton's Food Bank was called to action, yet again. This time to provide food assistance to the many Syrian refugees welcomed into our city. Thanks to our community's generosity and our partnerships with outstanding organizations, like the Islamic Family and Social Services Association (IFSSA), we were able to work together to maximize our collective resources and services.

On an operational level, Edmonton's Food Bank acquired more trucks; updated and expanded truck routes; and added more volunteers and staff, in order to meet the ever increasing and changing needs. Our volunteers and staff tirelessly and selflessly worked countless extra hours to ensure our ability to serve all who were in need of our services.

The work of the Food Bank is rewarding and, at times, very challenging. In my roles over the years, I have been fortunate to witness countless displays of the strength and compassion abundant in our community, but too often I am reminded that hunger remains a very real issue facing too many in our community. 2016 proved to be the most challenging year that I have ever experienced at the Food Bank. It was a year of records – our client numbers reached record highs and we saw record numbers in terms of volunteer time and food donated. Although challenging, and at times pushing us closer to our limits, the events of 2016 provided the opportunity for us to reach levels of excellence in our work and provision of services. For Edmonton's Food Bank, 2016 shone as a year where our friends and partners rose to the challenge to assist us in our mission with many new friendships forged along the way.

Although it is impossible to individually thank everyone who helped us in 2016, please know that Edmonton's Food Bank appreciates every gift of time, money, food, and other acts of kindness that we received towards continuing our mission of helping those in need. Your support of Edmonton's Food Bank is valued and sincerely appreciated. From the bottom of our hearts, thank you!



Marjorie Bencz, CM  
Executive Director





## WE ARE EDMONTON'S FOOD BANK

The Edmonton Gleaners Association, more commonly known as Edmonton's Food Bank, was incorporated in 1981 and was the first Food Bank in Canada. Edmonton's Food Bank primarily operates as a central warehouse distributing food to over 250 agencies, churches, schools, and food depots throughout the city to support their programs. Thanks to this consolidated effort, we ensure that food donations go directly to those who need it the most. Since September 2014, Edmonton's Food Bank has seen a remarkable increase in need within our community. Our hamper program recipients have risen to over 20,000 people per month and our meal and snack programs have increased to nearly 500,000 meals and snacks each month. Over 40% of our clients are children under the age of 18. As the city changes, so do we. In our 35 years of operation, Edmonton's Food Bank has evolved into a very efficient and very passionate group dedicated to eliminating the hunger problem in our city.

**glean** [glēn]

(verb)

gerund or present participle: *gleaning*

extract (information) from various sources.

"the information is gleaned from press clippings"

*synonyms*: obtain, get, take, draw, derive, extract, cull, garner, gather

- collect gradually and bit by bit.

"objects gleaned from local markets"

- *historical*

gather (leftover grain or other produce) after a harvest.

"the conditions of farm workers in the 1890s made gleaning essential"



## GLEANING: THE RETAIL FOOD PROGRAM

Many are not aware that Edmonton's Food Bank began 35 years ago as a gleaning operation collecting surplus food from Edmonton's food industry for people in need. This food is considered surplus (or waste) for a variety of reasons including: packaging changes, damaged exterior packaging, over shipment or overstocking by the store. Today gleaning is captured in our Retail Food Program and it remains a vital part of our services with approximately 80% of the food we distribute coming from the food industry. By including both non-perishable and perishable foods (including fresh fruit, vegetables, dairy products, and bread) this program helps us provide a greater variety of food to more people while reducing the unnecessary waste of vital, nutritious food.

Edmonton's Food Bank is partnered with several corporate retail food donors, including: Safeway, Sobeys, IGA, Save On Foods, Co-op, MacDonald's Consolidated, Sysco, Walmart, Superstore, No Frills, Blush Lane Organic, Organic Box, The Grocery People, Planet Organic, London Drugs, Edmonton Potato Growers, Little Potato Company, Saputo, Spectrum, VersaCold, Wallace and Carey, TCL Supply Chain Inc., Excel Logistics, J & S Food Service, Agro/Lucerne, Trans-X, and Stericycle.



## OUR WAREHOUSE

Our warehouse was a very busy place in 2016! Not only was there an increase in our number of clients but the warehouse also provided assistance to evacuees from the Fort McMurray wildfire and saw 4.2 million kilograms of food come through. This food has the approximate monetary equivalent of \$23,100,000. All together it was a substantial increase in traffic for our warehouse team.

An exciting development for our warehouse in 2016 was the expansion of both our walk-in cooler and freezer space thanks to grants from the Edmonton Community Foundation and the Stollery Charitable Foundation. This cooler/freezer project was crucial in allowing us to continue to support the ever-increasing number of people accessing our services without compromising on the quality of food that we are able to provide. This project has made it possible for us to double both our freezer and our cooler capacities.

## WAREHOUSE ANNEX

Purchased in 2014, the warehouse annex is located two doors south of our main warehouse. Wheelchair accessible, the annex provides the Food Bank and its partners with a myriad of uses. In addition to providing the Food Bank with more dry food storage, hosting our volunteer orientations, and operating as a Saturday food depot, the annex provides office space for WECAN Food Basket Society and is used by school groups and other organizations for meetings, information sessions, and a variety of classes and workshops for our clients.

New to the annex and located on its south side is our volunteer-constructed KIN MIDAS Garden. Consisting of 23 raised beds and with the help of volunteers planting, nurturing, and harvesting, the garden will help keep fresh produce available on our hamper line throughout the summer and into the fall. Funding for our new community garden was made possible thanks to generous donations from Kin Canada and Midas International.


Be sure to come by and check out the progress of our new green space!

*Thanks to the Government of Alberta, City of Edmonton, and private donors for the new HVAC (Heating, Ventilation, and Air Conditioning) unit in our Annex.*



*Thanks to the relationship between Food Banks Canada and 7-Eleven, \$28,574.16 was raised through the coin box collection at local stores for Edmonton's Food Bank.*

## FOOD BANKS CANADA

**Food Banks Canada**  Food Banks Canada is the national charitable organization representing and supporting the food bank community across Canada. Food donated by national food industry partners through the National Food Sharing System is distributed to local food banks. Food Banks Canada also organizes the national Retail Food Program, partnering with retailers to allow food banks to collect surplus food. This food is considered surplus for various reasons including packaging changes, overstock, damaged exterior packaging, seasonal, or branding changes.



Bob Nicholson, CEO & Vice-Chair, Oilers Entertainment Group and Kevin Lowe, Vice-Chair, Oilers Entertainment Group

## OILERS COMMUNITY FOUNDATION DONATION

In 2016, the Oilers Community Foundation donated \$185,074 for the purchase of a brand new refrigerated 5-ton truck and school snacks! This new truck enables us to pick up more fresh and frozen food for those in need in Edmonton.

## OUR PROGRAMS

Edmonton's Food Bank has multiple programs to support our community and ensure food is shared equitably. Our programs are designed to target a specific community need or to help glean different kinds of food from various types of food establishments in the community.

### MEAL & SNACK PROGRAMS

We are fortunate to work with many agencies and other non-profit organizations to provide meals and snacks in our community. These services include breakfast, school snacks, and meal programs, which depend on our partners' capabilities and the needs of their clients. Each month, we work with our partners to distribute nearly 500,000 meals and snacks. This collaborative effort to reduce hunger in our community is amazing and appreciated. Thank you!



### SCHOOL SNACK PROGRAM

Edmonton's Food Bank provides 47 schools with approximately 40,616 nutritious snacks per week as part of our School Snack Program. Edmonton's Food Bank is committed to providing a variety of healthy snack items for children. We target-purchase snacks that are found on Alberta Health Services' single serving list in accordance with the Alberta Nutrition Guidelines for Children and Youth.



### SECOND HELPING PROGRAM

Our Second Helping food recovery program is an opportunity for companies with large banquet facilities, such as the Westin Hotel, Shaw Conference Centre, Northlands, and Rogers Place, to donate prepared but not plated food to organizations that serve meals to those in need. These donations are frozen and picked up by Edmonton's Food Bank and then made available to agencies for use in their meal and snack programs.

### ALBERTA HUNTERS WHO CARE

Established in 1996, Alberta Hunters Who Care ask hunters to share their harvest of white tailed deer, mule deer, elk, or moose with Edmonton's Food Bank. The generosity of these hunters allows us to distribute wild meat as an ingredient to our agencies, which provide meals in soup kitchens and shelters. Alberta Health Services rigorously monitors the program, donors, and recipient organizations who must meet specific requirements.



### HAMPER PROGRAMS

Established in 1985 as a means to increase the accessibility of our services for our clients, our hamper programs operate at an ever-increasing number of food depots throughout Edmonton, free of charge. Assembled in our main warehouse by volunteers and staff, a hamper is a pre-packaged box of food that consists of perishable and non-perishable food products, the majority of which are gleaned from the food industry. Each hamper is assembled according to the number of individuals it is intended to feed (i.e. the number of adults, children, and infants in the household). Clients may request accommodation for special dietary needs (e.g. celiac, diabetic, vegetarian, etc.) or request additional resources such as pet food, school snack items, and toiletries, when available.



## COLLECTIVE KITCHENS

Collective kitchens, also known as community kitchens, cooking clubs, or cooking circles, are community-centred cooking programs made up of small groups of people who typically gather once or twice a month at community centres, churches, or schools to plan and cook meals. No two collective kitchens are the same and their strength and success are due to the diversity of their membership. Each collective kitchen arises out of the unique needs and interests of their respective communities, which often result in themed kitchens, such as cooking for single moms/dads, families, new moms, seniors, new Canadians, etc.

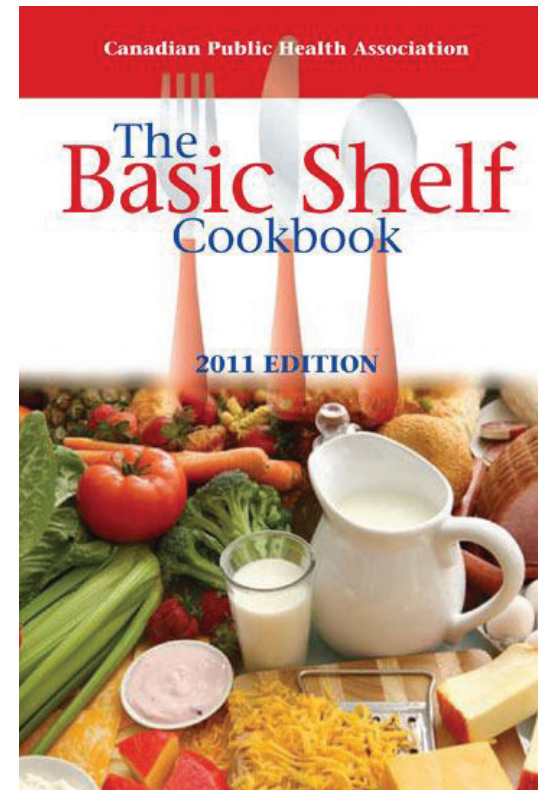
Collective kitchens serve their membership in a variety of ways, including but not limited to:

- sharing knowledge, resources, and skills;
- providing participants with tips and tricks to maximize their food dollars, time, and available resources;
- helping participants increase their self-confidence as they gain new knowledge, skills, and friendships; and
- fostering a sense of connectedness and belonging by building stronger communities that welcome, celebrate, and support the diversity of their people, customs, and culture.

Anyone can start or join a collective kitchen! For more information, including Alberta Health Services' Collective Kitchens Manual, check out [www.albertahealthservices.ca/nutrition/Page10990.aspx](http://www.albertahealthservices.ca/nutrition/Page10990.aspx)

### Did you know?

*Newman's Own donates 100% of after-tax profits to charity via the Newman's Own Foundation. When Paul Newman founded Newman's Own in 1982, he designated all net profits and royalties earned from the sale of Newman's Own products to be donated to worthy causes. We are very grateful for this, as Edmonton's Food Bank was a recipient of a 2016 Newman's Own Foundation Grant of \$15,000 USD (\$19,675.50 CAD) to purchase meat for the Collective Kitchen Program.*



## BASIC SHELF PROGRAM

The *Basic Shelf* name embodies the program's mandate, which is to teach participants the importance of maintaining a 'basic shelf' of staple ingredients to simplify and make healthy eating on a limited budget less daunting. In addition, 'basic shelf' serves as reference to the types of food commonly found in a food hamper, such as shelf-stable dried and canned foods.

Developed in 1990 by the City of York Health Department, the *Basic Shelf* program has since been adopted and adapted across Canada. The Alberta program consists of 12 weekly classes that encourage participants to experiment with new foods and flavours while providing them with practical and relevant knowledge, resources, and skills to plan, procure, prepare, and safely store meals on a limited budget. Upon completion of the program, participants receive a *Basic Shelf Cookbook*, a certificate of completion, and a *Basic Shelf* food hamper to ensure their participants' continued success.

The *Basic Shelf Cookbook* includes low-cost, nutritious recipes that use the core 'basic shelf' ingredients with the addition of a few fresh ingredients; do not require fancy, expensive kitchen gadgets; and are quick and easy. In addition to knowledge and skills, the *Basic Shelf* program leaves many participants with feelings of accomplishment, self-worth, and belonging, thanks to the supportive group environment cultivated over the program's 12 weeks.

In Edmonton, the *Basic Shelf* program operates thanks to partnerships between Alberta Health Services, who adapted the program to best meet the needs of Albertans and provide training and program-initiation support; Edmonton's Food Bank, who provide food resources; and various community services agencies, who run the program.

While demand is high for this extremely valuable program, registration is restricted to clients of the few organizations who currently offer the *Basic Shelf* program. Unfortunately, Edmonton's dwindling economy coupled with the high cost per person of operating the *Basic Shelf* program serve as barriers to access for many community agencies interested in offering the program to their clientele.

## COOK IT SIMPLE

Have you ever wondered what can be done with the food that typically comes in an Edmonton's Food Bank hamper?

Well, wonder no more! Learn to Cook It Simple with chef Stanley Townsend as he shares tips, tricks, and recipes to prepare simple, delicious meals using the ingredients commonly found in our food hampers!

Developed by our friends at Shaw TV, Cook It Simple is a TV series that helps educate and empower individuals and families by teaching them to stretch their food dollars and make the most of the kitchen resources available to them. If you loved the show on Shaw TV, head to our Edmonton's Food Bank YouTube channel for past episodes and new ones as they become available. Simply visit [edmontonsfoodbank.com](http://edmontonsfoodbank.com), scroll down to the bottom of any page and click on the YouTube logo under FOLLOW THE FOOD BANK.



## REALTORS COMMUNITY FOUNDATION

Thanks to the Realtors Community Foundation for their donation of \$10,000 towards a new forklift to help us move food around our warehouse, making it accessible for our many programs and partner organizations.



## WAREHOUSE SHELVING UPGRADE

Morgan Smith, Senior Advisor, Health and Safety, first volunteered at Edmonton's Food Bank in 2015 with a group of fellow employees as part of Capital Power's GENerosity Campaign; and he has been coming back ever since! Morgan worked with Commander Warehouse Equipment to donate 80 three-foot-wide wire mesh decks to our warehouse.

## ROCKY MOUNTAIN SOAP COMPANY

In the first quarter of 2016, Rocky Mountain Soap Company donated 110 kilograms of their small batch, handmade 100% all natural bar soap to Edmonton's Food Bank. This unique and generous donation is thanks to their 2015 Holiday Campaign, which saw the donation of a bar of soap with every holiday gift set sold. These wonderful, high-quality artisan soaps made for a special addition in the hampers of our clients in need of toiletries, in addition to food.



## CLIENTS' STORIES

*Since losing her job in October, Lila has been struggling to make ends meet. Lila has skills in a variety of fields, including the restaurant and insurance industries, but despite submitting ten resumes a day, she has been unable to find work. "I have always worked since I was 14 years old," said Lila, frustration in her voice. "I have raised two kids and always had jobs, sometimes two."*

*With bare cupboards and loose-fitting clothes, due to considerable weight loss after living off nothing more than coffee, water, and chicken noodle soup, Lila found the courage to come to Edmonton's Food Bank for help. In the past, Lila had volunteered for the Food Bank and other non-profit organizations. She never thought that one day she would be in the position to need help. "Now I know what it's like on the other side."*

*I received food from the Food Bank for a couple of months, until I was able to secure cheaper rent. Now, I only spend 30% of my income on housing and I can, once again, afford to buy food. I am grateful for the support I received from Edmonton's Food Bank, as it helped me get back on my feet. I am now in a position where I can continue donating to the Food Bank and do so with a strengthened appreciation for the work they do and the people they help.*

*A client called in; she was in tears. She explained that she was mortified that she was in a situation where she needed a food hamper because she had always been someone who would buy cases of baby food or other products and donate them to the Food Bank. She was very appreciative that our service was available and that there were others donating when she was not currently able to do so and, indeed, was in need of help herself.*



## HOW WE BUILD FOOD HAMPERS



Every hamper starts out with staple, non-perishable food items, such as pasta, soup, beans, canned fruit, and vegetables.

Items added next vary depending on available food products that have been donated or gleaned from the food industry, including fresh produce, yogurt, cereals, baked goods, etc.



Edmonton's Food Bank often receives donated food in bulk quantities. Food Bank volunteers repackage these items into individual or family sized portions, which are then added to the hampers.

Included in every hamper are fresh eggs. Edmonton's Food Bank purchases these eggs in bulk and volunteers repackage them by the dozen into donated egg cartons. The egg bill for 2016 was a staggering \$221,043, representing 108,360 dozen eggs.





## FORT MCMURRAY WILDFIRE RESPONSE

Although Edmonton's Food Bank provides services with a focus on Edmontonians and Edmonton-based charities, on May 4, 2016, we were called into action to provide our services to Fort McMurray wildfire evacuees and the other organizations and communities serving evacuees – just as we supported emergency relief during the 2011 Slave Lake wildfire; the 2013 High River and Calgary floods; and the 2015 Wabasca wildfire evacuees in Calling Lake. When disaster strikes, Edmonton's Food Bank is able to deploy emergency warehousing and food support within hours, as needed, as demonstrated through our ability to support our northern neighbours during their time of need. In the weeks that followed, Edmonton's Food Bank provided food, both directly and indirectly, to thousands of evacuees.



### SOME HIGHLIGHTS OF THIS WORK:

- In addition to providing our regular services, we distributed hampers daily to evacuees directly from our warehouse while also providing food to our Edmonton affiliates, such as The Salvation Army.
- Food shipments were sent to community agencies assisting evacuees in Fort McMurray, Morinville, Lac La Biche, Bonnyville, Athabasca, and Boyle.
- Food was given to and exchanged with City Evacuation Centres and the Edmonton Emergency Relief Services Centre.
- Baby formula was given to families and distribution centres when the Norwalk Virus broke out in the Evacuation Centres.

*Edmonton's Food Bank is grateful for the friendship and contributions of our volunteers, partners, and donors.*



### SPECIAL THANKS TO:

- Our ongoing volunteers and staff who worked long hours to get the job done;
- Our corporate volunteers who responded by sorting food and packing hampers;
- Our donors and the public who were very generous with their donations of food and money; and
- Our neighbours from across North America who generously provided funds, which helped stock our food reserves.

## THIS SPUD'S FOR YOU

Fresh local produce is vital to have available to distribute in our food hampers and to agency partners. We feel blessed to have wonderful relationships with local growers who help us put fresh produce into the hands of those in need. 2016 was a wonderful example of this and serves as a great example of the generosity of Alberta growers. Here is how three growers helped us in 2016.

“We see the tough economic times that people are going through, as more and more people turn to the Edmonton's Food Bank for food. We are pleased to team up with the Edmonton Potato Growers to give 50,000 lbs. (22,680 kilograms) of potatoes to the Food Bank,” said Gordon Visser of Norbest Farms. The potatoes were donated during the holiday season by Norbest Farms and washed and packaged thanks to the Edmonton Potato Growers. This amazing donation put locally grown potatoes in 6,000 food hampers in December of 2016.

Another generous potato partner is Pat Shimbashi of Shimbashi Farms who, along with other potato growers from Southern Alberta, donated \$65,920 in fresh and frozen potatoes to Edmonton's Food Bank. These products not only found their way into food hampers but also went to help our agency partners for their meal programs.

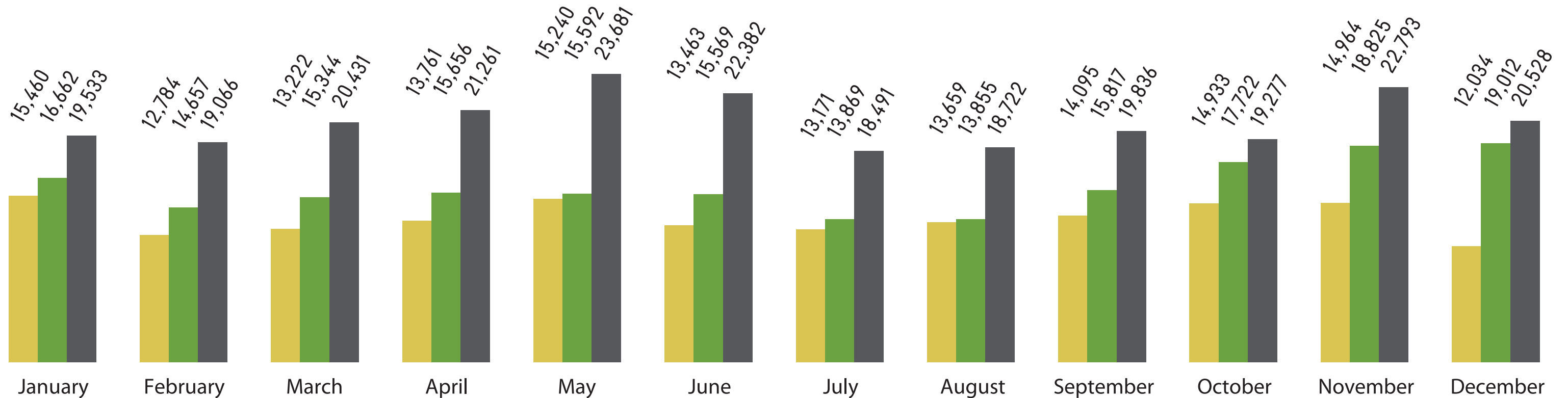
Finally, Edmonton's very own Little Potato Company, with a big heart, donates over 1,000 kilograms of potatoes to Edmonton's Food Bank every month! From bags of fresh potatoes to their microwave or oven/grill ready products this local company gives back in a big way. The Little Potato Company also donates seed potatoes for Fort Edmonton Park's Hudson Bay Garden, which grows produce for Edmonton's Food Bank. In addition to donating potatoes, each year the staff from the Little Potato Company volunteer in our warehouse for an entire week to help build hampers and sort food donations.

*We would like to thank these donors and all the local farmers and food growers who support our work year round.*



## ABOUT THE GRAPH

- 2014 ■ The graph below represents a per-month, 3-year comparison of the number of people in need accessing our services. **These numbers are representative of our hamper programs only** and do not include any data from our meal and snack programs.
- 2015 ■
- 2016 ■



## CLIENTS: INCREASING NUMBERS

Edmonton's Food Bank was founded, and continues to operate, as a short-term solution providing food services for individuals and families in need. Sadly, food insecurity continues to rise in our community; however, Edmonton's Food Bank has been weathering the increase since September of 2014 thanks to the help of many dedicated supporters and volunteers.

Moreover, 2016 was especially difficult due to Edmonton's harsh economic climate, the influx of refugees (Edmonton welcomed 1,640 Syrian refugees in 2016), and the many evacuees displaced by the Fort McMurray wildfire. Our clients come from all walks of life, such as seniors on fixed incomes, working families, individuals on disability, new Canadians, students, the homeless, and children under 18, who represent approximately 40% of our clients. These are our family members, our friends, our next-door neighbours.

# EDMONTON'S FOOD BANK FAST FACTS



Our volunteer program went online with the roll out of the *Better Impact* volunteer management platform. An astounding 76,800+ hours were donated in 2016! This is up 13% over 2015.



Accredited under Imagine Canada's Standards Program for showing excellence and compliance in five key areas of operations: Board governance; financial accountability and transparency; fundraising; staff management; and volunteer involvement.

Serves over 20,000 people a month through our hamper programs, of whom, approximately 40% are children under the age of 18.



Collected, sorted, repackaged, and redistributed 4.2 million kilograms of food in 2016, valued at approximately \$23,100,000.



Works collaboratively with more than 250 agencies, schools, churches, and food depots. These organizations, prepare almost 500,000 meals and snacks every month.



Is a recognized teaching facility for Concordia University's Environmental Health Program.

More than 2,000 events are coordinated each year to raise food and funds to support our mission. These events also raise awareness of the solvable problem of hunger in our community.



Proudly recognizes the appointment of Marjorie Bencz, Executive Director, as a member of the Order of Canada and her induction into the City of Edmonton Hall of Fame.





## WE LOVE OUR VOLUNTEERS!

Winnifred Stewart Association (WSA) is a non-profit organization providing residential and day program services for persons with disabilities. WSA provides support to individuals that are seeking employment and want to volunteer or

partake in activities in the community to enrich their lives. Enthusiastic WSA volunteers have been the mainstay of our Monday morning volunteer crew since 2006. Each Monday for the past three years, John, Stan, Brian, and their Service Coordinator, April, head directly to the Generic Hamper Build area, in our main warehouse, where they assemble generic hampers to be used on our hamper line. All of the hampers built on our hamper line begin as a generic hamper, consisting of canned protein (chicken, ham, fish, etc.), canned vegetables, canned fruit, canned beans, and a box of pasta.

The WSA volunteers enjoy the Food Bank's team oriented environment, which provides them the opportunity to give back to their community. John, Stan, and Brian especially enjoy the friendships they have made over the years. One of the best friendships this WSA group has made at the Food Bank is with fellow volunteers Fred and his son Bryn. Every Monday, "Fred prepares the boxes for us to fill and he always lends a hand if we are in need of any assistance," says WSA volunteer Brian, with a big smile on his face.

By volunteering at Edmonton's Food Bank, Winnifred Stewart Association volunteers garner a sense of pride, gain valuable employment experience, and provide friendship and lasting memories to Edmonton's Food Bank staff and volunteers while helping to support our mission.

### *Because We Do It Together*

*Without volunteers, there would be no food banks. Volunteers make it possible for us to fulfill our mission as they collect food and monetary donations at various community events throughout the year; build hampers; sort and repack food; drive and swamp on our trucks; and take calls from people needing food. Beyond all that, volunteers are our ambassadors helping to engage the community in the work of Edmonton's Food Bank. Volunteers are the heart and soul of our organization. Thank you to our volunteers who work to make Edmonton a better community for all. We are truly grateful for all you do!*

# In Memoriam

of our treasured volunteers and supporters who supported the mission of Edmonton's Food Bank through their tireless dedication of time and expertise. They will be forever missed, but never forgotten.



## GORDON EDWARD BARKER (1953-2016)

Gord was a warm-hearted and gentle man who had a great love for nature and helping people. Gord, accompanied by his beloved wife, Tina, began his volunteer career with Edmonton's Food Bank in 2010. He had a unique talent of making those around him feel at ease with his ever-ready smile and amazing sense of humour. Gord's friendship, conversations, and incredible cinnamon buns are sorely missed.

## MARY ELIZABETH LYNCH (1933-2016)

Mary loved her family boundlessly and was a very spiritual woman. She became Providence Associates, positions for laypeople associated with the Sisters of Providence, nuns dedicated to serving the poor and less fortunate. With the Sisters, Mary volunteered at Edmonton's Food Bank every week, interviewing clients, sorting donations, and lending a hand wherever it was needed. Her service and kindness are dearly missed.



## GAIL HALL (1951-2016)

A Red Seal chef, Gail Hall was an award-winning caterer, broadcaster, food writer, educator, cooking school owner, and international culinary tour guide. She operated Gourmet Goodies, taught at Seasoned Solutions Loft Cooking School, led culinary tours, and influenced how Edmonton thinks about local food. Gail was also an avid supporter of Edmonton's Food Bank. Her influence, knowledge, and ability to share food are greatly missed.

*"Our fingerprints don't fade from the lives we touch."*

- Judy Blume



heritage festival



## SERVUS CREDIT UNION: MORE THAN JUST A NAME!

Edmonton is a city brimming with cultural diversity, as it is home to people from all around the world. Every August, for the past 41 years, Edmontonians gather in William Hawrelak Park over the three-day-long Heritage Day weekend to celebrate this diversity, indulging in all the fascinating aromas, tastes, and sounds that the Servus Heritage Festival has to offer. Each year as we celebrate this diversity, Edmonton's Food Bank is humbled by the continual outpouring of compassion by the community, irrespective of race or ethnicity. Hunger does not discriminate and thankfully neither does the willingness of so many wonderful Edmontonians to feed those in need. Thanks to the generosity of our countless volunteers and donors, an amazing 42,336 kilograms of food, \$26,700 in unused food tickets, and \$52,889.50 in monetary donations were raised during the 2016 Servus Heritage Festival.

“Servus Credit Union demonstrated excellent community leadership by generously funding all of our promotional needs, including our iconic brown bags, for our annual food drive,” said Marjorie Bencz, CM, Executive Director. “Servus Credit Union knew the position Edmonton's Food Bank was in over the summer, following the Fort McMurray wildfire, and they stepped in to provide us with much needed support to help us ensure our shelves remained full. Their earnest rise to action in helping cover these costs for Edmonton's Food Bank extend far beyond the signing of a cheque. Servus Credit Union are dedicated and active supporters of Edmonton's Food Bank assisting us behind the scenes with our promotional needs, in addition, to supporting us on the front lines at the Festival with their volunteers.”



## THE HURON CAROLE: A NEW SHOW WITH TOM JACKSON

PRESENTED BY CAPITAL POWER

With bellies full of festive fixings and souls nourished by the alluring voices and instrumentation of Tom Jackson and friends, guests were treated to a relaxing atmosphere full of festive ambiance, friendly conversations, and messages of hope, all in support of Edmonton's Food Bank. Special thanks to Gene Zwozdesky, Brian Vaasjo, and John Chomiak for their time, energy, and ongoing friendship as they helped coordinate this amazing event that raised \$80,502.22 for the Food Bank!



## CITADEL THEATRE A CHRISTMAS CAROL

Capital Power further extended their generosity by matching up to \$20,000 to support Edmonton's Food Bank during the annual performance of *A Christmas Carol*. The patrons and staff at the Citadel Theatre raised a record-breaking \$103,110 and 189 kilograms of food!



## BRAD SHAW AND FAMILY

In 2015, Brad Shaw, CEO of Shaw Communications, and his family announced a substantial 10-year personal commitment to donate \$300,000 a year towards our food purchases. The \$300,000 received in 2016 was fundamental in our ability to purchase child-focused and healthy foods for our programs supporting children and families. Edmonton's Food Bank is very grateful to benefit from the Shaw family's generosity.



The following are some highlights of our Special Events in 2016. Due to space limitations, we are unable to list all the great events and supporters who assisted us over the year. Please accept our deepest appreciation to all our Hunger Heroes we are unable to mention.



### HOW \$5 BECAME \$5,500 WORTH OF TURKEYS!

Sanjay Chand found \$5 at Danny Hooper's Christmas Party. Instead of using it to buy himself another festive beverage, Sanjay encouraged Danny to do what he does best – raise money! In addition to doing just that, Danny matched the monies raised and those feel-good-vibes spurred Sobey's Lewis Estates to jump on board as well. Thanks to the abounding spirit of generosity, Sanjay's quick thinking, and Danny's wherewithal \$5,500 were raised to purchase turkeys for the CFCW Turkey Drive in support of Edmonton's Food Bank. High fives all around!

### IN-DEY-GO

In 2016, In-Dey-Go Fundraising Inc. deviated from its usual cookie sale fundraiser model and partnered with Erdmanns Gardens and Greenhouse to bring the Harvest Bundle fundraiser to local schools. Through this initiative, students had the opportunity to raise funds for their school by selling bundles of potatoes and carrots with the option to purchase extra bundles to be donated to Edmonton's Food Bank. Through this wonderful partnership, 907 kilograms of potatoes and 454 kilograms of carrots were donated to Edmonton's Food Bank!



### GOT A JUNK CAR? TRUCK? BOAT? RV? MOTORCYCLE?

Donate a Car Canada will gladly accept all types of vehicles to be auctioned off or recycled with the proceeds going to your charity of choice (like Edmonton's Food Bank!); in return, you receive a tax receipt. In 2016, this program helped raise \$6,250 for Edmonton's Food Bank. To participate, visit: [edmontonsfoodbank.com/donate/donate-a-car/](http://edmontonsfoodbank.com/donate/donate-a-car/)



### EAT BETTER, FEEL BETTER & DO BETTER SOBEYS, SAFEWAY & IGA

Edmonton Sobey's, Safeway, and IGA grocery stores are long-time backers of Edmonton's Food Bank, raising food, funds, and awareness over the years in support of the work we do.

While it is nearly impossible to quantify their boundless goodwill, and that of their customers, Edmonton's Food Bank is humbled and grateful for the \$83,043 they raised during the 2016 Thanksgiving and Holiday campaigns to help us buy food. WOW – that is collective goodwill at work!



### EDO JAPAN

Founded in 1979 by Reverend Susumu Ikuta, Edo Japan not only brought fresh and healthy Japanese Teppanyaki-style cooking to suburban shopping centres, but it also provided an opportunity for refugees and new immigrants to learn marketable skills. Edo Japan remains committed to supporting the community and each year they run several promotions with a portion of the proceeds donated to Edmonton's Food Bank. Thanks to the generosity of the 30+ Edmonton Edo Japan franchises who raised an astounding \$29,221 in 2016 to support the work we do.



### FESTIVE BROWN BAG CAMPAIGN

Many people know of our summer Brown Bag campaign; however, the festive season campaign, spanning November through December, is an instrumental time for Edmonton's Food Bank. The RBC Foundation took initiative to help create awareness and a convenient way for people to make a food donation. The Festive Brown Bags included a list of ways for people to give and were distributed through the Edmonton Journal in late November. Donors dropped off the food at many of our festive events, fire halls, and grocery stores throughout the season. This would not have been possible without the generosity of the RBC Foundation.

The RBC Foundation gave an additional \$25,000 in 2016 to purchase peanut butter!



Alberta Pensions Services Corporation  
\$23,020 & 4,116 kg



AMA Fill Our Fleet  
\$11,886 & 2,210 kg



ATCO EPIC  
\$20,000 & 894 kg



Blues on Whyte  
\$6,398



Cameron Development Corporation  
\$10,000



Canadian Progress Club:  
Canstruction Edmonton  
8,453 kg



Can Man Dan Campouts  
\$13,506 & 10,386 kg



Jewel Rebekah Lodge #25  
\$3,100



Candy Cane Lane  
20,390 kg



Caliber Master Builder  
Santa's Infill Playhouse



Catelli - Feed the Hope  
6,780 boxes of pasta  
plus 5 pallets for wildfire relief



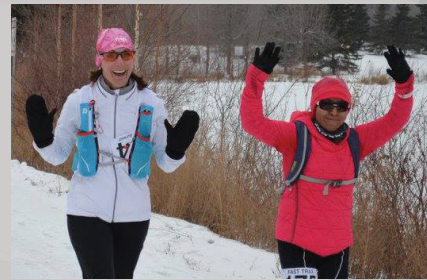
CDI Collage Massage-a-Thon  
\$10,000



Old Strathcona Business Association  
CP Holiday Train  
\$12,579 (\$10,000 from CP) & 2,130 kg



CBC Turkey Drive  
\$657,378



Turkeys on the Trail  
\$2,083 & 1,433 kg  
(693 kg in turkeys alone)



Diversified Trucking  
\$5,335



Mayfield Dinner Theater  
Toonies for Turkeys  
\$21,424



Dance Moves  
\$3,645 & 215 kg



Dinner TV & Home Depot:  
Tree Sale  
\$6,467 & 30 kg



Edmonton Petroleum  
Golf & Country Club  
\$1,733



Edmonton Potato Growers  
22,680 kg

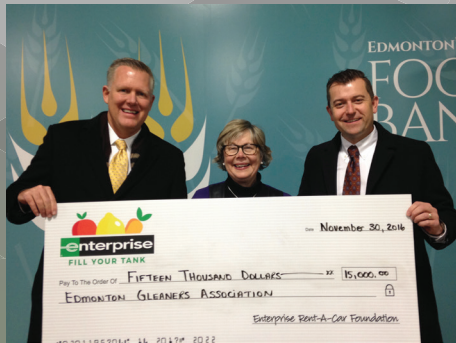


Edmonton Public Library:  
Food for Fines  
4,623 kg



The Edmonton Scotch Club  
\$4,000

Thank you to  
all groups and  
individuals  
who supported  
Edmonton's Food  
Bank in 2016!



Enterprise Rent-A-Car Foundation:  
Fill Your Tank  
\$15,000



Girl Guides Hike for Plenty  
\$379 & 7,572 kg  
& 246 birthdays in a box



ETS Stuff a Bus  
\$22,998 & 25,869 kg



ETS Stuff a Bus (Ft. Mac wildfire relief)  
\$2,235 & 14,773 kg



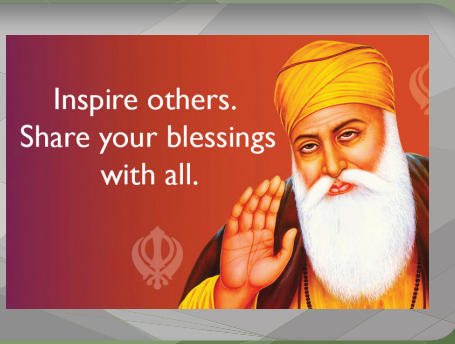
Give 30  
\$13,441 & 1,114 kg



Assiff Law Office  
\$20,000



Radio-a-Thon:  
Radio Desh Punjab, Radio South Asia  
& Radio Sursangam



Guru Nanak Dev Ji Day  
\$35,458 & 1,304 kg



Grant Thornton LLP  
\$10,000 & 700 kg



Kneesocks and Goldilocks  
\$1,500



LDS City Wide Door to Door  
65,196 kg



Lloyd Sadd Insurance Brokers Ltd.  
\$4,892





Loblaw Extra Helping Food Drive  
\$57,212 & 12,896 kg



McDougall New Years Eve  
\$5,326 & 250 kg



MIDAS Drive Out Hunger  
\$18,545



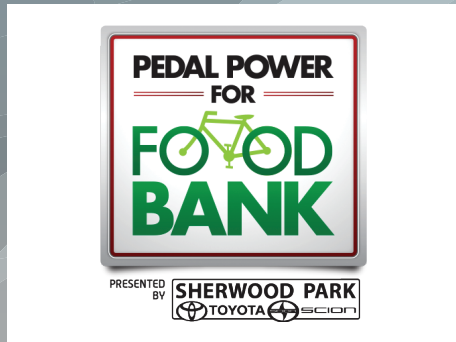
Morrison Homes  
\$5,000 & 1,576 kg



NAV Canada  
\$3,370



Parkbridge Lifestyle Communities  
\$3,000



Sherwood Park Toyota:  
Pedal Power  
\$9,362



Pick-n-Pull Edmonton  
\$6,785



Purolator Tackle Hunger  
\$31,210 & 42,841 kg



Rosenau's  
18 Wheels of Christmas  
\$12,760 & 4,831 kg



Sikh Community of Edmonton:  
Vaisakhi Parade & ETS Bus Drivers  
\$260 & 4,684 kg



Sobeys  
Hop 2 Help  
\$11,034



Southgate Centre  
\$10,000



United Steelworkers  
Humanity Fund  
\$24,500



Stream-Flo  
\$5,000



The Grocery People  
\$6,450



Think Outside the Chocolate Box  
\$13,255



What the Truck  
\$3,305 & 226 kg

## THE SALVATION ARMY & EDMONTON'S FOOD BANK: REIMAGINED

Since inception, Edmonton's Food Bank has been a central food hub, collecting, storing, and redistributing food to local agencies helping those in need. For the past 23 years, The Salvation Army has been a partner agency with Edmonton's Food Bank. Historically, The Salvation Army received pallets of food from Edmonton's Food Bank for their food bank service that required sorting before eventually being assembled into hampers for their clients. However in 2016, as a result of a meeting between the two organizations to explore new ways of working together, significant changes to this process were made, which have proved beneficial for the Food Bank, The Salvation Army, and, most importantly, the people they serve.

During that meeting early in 2016, Major Carolyn Hale, from the Salvation Army, heard something that would change everything about how they work with the Food Bank – “We do food well. You do people well,” said Marjorie Benz, Executive Director of Edmonton's Food Bank. It was a light-bulb moment for the Major because the comment aligned with The Salvation Army's goal of being a more accessible and transformative influence in the community.

Fast forward to the present and The Salvation Army and Edmonton's Food Bank have developed a new way of working together. Pallets of food are no longer delivered to The Salvation Army to be sorted and made into hampers; instead, Edmonton's Food Bank handles the client intake, hamper preparation, and hamper distribution to three The Salvation Army locations, which now operate as food depots in areas of the city previously lacking such food service. Clients then pick up their hamper at their assigned The Salvation Army depot location. This change allows The Salvation Army to focus all of its attention on providing targeted services that will best meet the needs of their clients. “We can now bring in clients and resource them; it's really about helping people,” says Major Hale. Furthermore, The Salvation Army is able to better identify clients who regularly access the depot service and, in turn, staff can provide clients with referrals and resources tailored to their needs. “They get familiar with us and are more likely to ask questions.”

This change helps The Salvation Army and Edmonton's Food Bank do what they each do best, which result in their clients receiving the highest quality of care possible.



## FOOD DEPOTS AND HAMPER PROGRAMS

As Edmonton's Food Bank weathers the increase in need in our community, we have added more food depots to help ensure our clients have access to food throughout Edmonton. We grew to over 50 food depots in 2016. Each depot is instrumental in our ability to provide food to the many individuals and families in need in Edmonton. Below is a list of our partners who make this possible each week through their provision of space and volunteers.

- Alberta Health Services: Collective Kitchens
- Anawim Place
- Bannerman Drop-In Centre
- Bethel Christian Reformed Community Church
- Bible Pentecostal Church
- Boyle McCauley Health Centre: HAART House
- Boyle Street Community Services Co-op
- Boyle Street Community Services Co-op: North Star Apartments
- Boys & Girls Clubs Big Brother Big Sisters Edmonton & Area: Tweddle
- Boys & Girls Clubs Big Brother Big Sisters Edmonton & Area: Westend
- Calder Seniors Drop-In Society
- CANAVUA – Canadian Volunteers United in Action
- Centre d'accueil et d'établissement du Nord de l'Alberta
- Chalmers United Church
- Community of Christ Canada West Mission
- Community Options: A Society for Children and Families
- Creating Hope Society
- Crystal Kids Youth Centre
- Dayspring Presbyterian Church
- Edmonton Emergency Relief Services Society (EERSS)
- Edmonton Native Healing Society
- Edmonton Police Service
- Edmonton's Food Bank Annex
- Elizabeth Fry Society
- Emmaus Lutheran Church
- First Church of the Nazarene
- First Presbyterian Church
- Fort Road Victory Church
- Freedom Centre Church (Clareview)
- Fusion Canada
- Holy Spirit Lutheran Church
- Holyrood Mennonite Church
- Hosanna Lutheran Church
- iHuman Youth Society
- Inglewood Christian Reformed Church
- Inner City Pastoral Ministry
- Islamic Family and Social Services Association (IFSSA)
- Jasper Place Health and Wellness
- MacEwan University
- Maranatha Christian Reformed Church
- Marian Centre\*\*\*
- McClure United Church
- Mill Woods Pentecostal Assembly
- Mill Woods United Church
- Millbourne Community Life Centre\*
- Mountain of Victory International Ministries\*
- NAIT Students Association (NAITSA)
- Norquest College
- North Edmonton Seniors Association
- Northeast Christian Fellowship (Edmonton)
- PAR Foundation
- Pleasantview United Church
- Pride Centre of Edmonton
- Project Adult Literacy Society (PALS)
- Prostitution Awareness & Action Foundation of Edmonton (PAAFE)
- Rhema Chapel: The Redeemed Christian Church of God
- Robertson Wesley United Church
- Rock Lutheran Inner-City Society
- Sacred Heart Church of the First Peoples
- Southminster-Steinhauer United Church
- St Anthony's Catholic Church
- St Anthony's Ukrainian Orthodox Parish
- St Francis of Assisi Hall
- St Herman of Alaska Orthodox Sabor
- St John the Evangelist Catholic Parish
- St John's Anglican Church Refugee Committee
- St Joseph High School
- St Luke's Anglican Church
- St Mary's Anglican Church
- St Teresa's Roman Catholic Parish
- The Candora Society of Edmonton
- The Grit Program
- The McDougall House Association
- The Mustard Seed
- The Red Road Healing Society
- The Salvation Army: Canon Ridge\*
- The Salvation Army: Castledowns
- The Salvation Army: Downtown
- Trinity Lutheran Church
- Uncles & Aunts at Large Society
- Unitarian Church of Edmonton (UCOE)
- United Pentecostal Spanish Church of the Name of Jesus in Edmonton
- WECAN Food Basket Society
- West Edmonton Baptist Church
- Westlawn Junior High School
- YMCA Bill Rees

\* New Agency for 2016  
 \*\*\* Marion Centre: One of the original agencies

# PARTNER AGENCIES

Edmonton's Food Bank works collaboratively with 250 organizations, including Bissell Centre, Crystal Kids, Hope Mission, Métis Child & Family Services Society, Operation Friendship Seniors Society, Our House Addiction Recovery, and The Salvation Army. These agencies receive food from our warehouse to assist their clients. Through these organizations, Edmonton's Food Bank provides food for nearly 500,000 meals and snacks, including programs at 47 Edmonton schools. Approximately 40% of our clients are children under the age of 18.

## ABORIGINAL ORGANIZATIONS

- Aboriginal Learning Services
- Aboriginal Student Services Centre – U of A
- Aboriginal Youth & Family Well-Being & Education Society (AYFWES)
- amiskwacyi Academy
- Ben Calf Robe Society
- Bent Arrow Traditional Healing Society
- Canadian Native Friendship Centre
- Creating Hope Society
- Edmonton Aboriginal Seniors Centre
- Edmonton Native Healing Society
- Edmonton Urban Native Ministry (UNMan)
- Métis Child and Family Services Society
- NAIT Encana Aboriginal Student Centre
- Native Counselling Services of Alberta
- Niginan Housing Ventures: Ambrose Place
- Sacred Heart Church of the First Peoples
- Samson Cree Nation Urban Resource Office
- Sun & Moon Visionaries Aboriginal Artisan Society
- The Red Road Healing Society
- Trade Winds to Success Training Society

## ADDICTION AND RECOVERY

- Alberta Health Services: Mental Health
- Edmonton Dream Centre
- Edmonton Drug Treatment Court Service (EDTCS)
- George Spady Society
- The McDougall House Association
- Our House Addiction Recovery Centre
- Recovery Acres Society

## COUNSELLING SUPPORT

- Alberta Health Services: Forensic Assessment & Community Services
- Alberta Health Services: Home Care

- Alberta Health Services: Mental Health
- Autism Edmonton (Autism Society of Edmonton Area)\*
- Canadian Mental Health Association Edmonton
- Catholic Social Services
- HIV Edmonton (HIV Network of Edmonton)
- Jewish Family Services
- Networks Activity Centre
- Pilgrims Hospice Society
- Schizophrenia Society of Alberta Edmonton Branch
- The Family Centre
- The Salvation Army

## CHILDREN AND YOUTH SERVICES

- Abbott School
- Abbottsfield Youth Project
- ABC Head Start
- Aboriginal Student Services
- Action for Healthy Communities
- AdaptAbilities\*
- Alberta Health Services: Health for Two
- Art School
- Balwin School
- Belmead School
- Belvedere School
- Boyle McCauley Health Centre: Kindred House
- Boyle Street Education Centre
- Boys & Girls Clubs Big Brothers Big Sisters of Edmonton & Area
- Brightview School
- Britannia School
- Calder School
- Callingwood School
- Cardinal Collins High School Academic Centre

- Delton School
- E4C: Early Head Start
- E4C: School Lunch and Summer Snack Program
- Eastglen School
- Elves Special Needs Society
- Evansdale School
- Family Futures Resource Network (formerly Millwoods Family Resource Centre Society Association)
- Highlands School
- Hillcrest School
- Homesteader Community Centre
- Hope Mission
- Inglewood School
- Inner City Youth Development Association
- Jasper Place Child & Family Resource Centre
- John A McDougall School
- John Barnett School
- KARA Family Resource Centre
- Kids on Track
- KidSport Alberta
- Lauderdale School
- Lawton Junior High School
- McArthur School
- McCauley Community Afterschool Care Association
- McMan Youth Family and Community Services Association
- Mee-Yah-Noh School
- Multicultural Health Brokers Cooperative
- Northeast Teen Drop-In Centre
- Norwood Child & Family Resource Centre
- Old Strathcona Youth Society
- Our Lady of Peace School
- Our Lady of the Prairies School
- Parkdale School

- Parkview School
- Partners for Kids and Youth (PFKY)
- Prince Charles School
- Queen Elizabeth High School
- R J Scott School
- Rundle School
- Sakaw School
- Sherwood School
- Shiloh Youth Ranch
- Sifton School
- Spruce Avenue School
- St Alphonsus School
- St Anne School
- St Benedict School
- St Bernadette School
- St Catherine School
- St Elizabeth Seton School
- St Francis School
- St Gabriel School
- St Gerard School
- St Jerome School
- St Leo School
- St Maria Goretti School
- St Nicholas Junior High School
- St Teresa of Calcutta School
- St. Joseph High School
- Terra Association
- The Family Centre
- The Grit Program
- Thornccliffe School
- Tipaskan Elementary School
- Unlimited Potential Community Services (formerly Bosco Homes)
- Westlawn Junior High School
- Westmount School
- YMCA Youth Transition Program (YTP)
- YOUCAN
- Youth Criminal Defence
- Youth Empowerment & Support Services (YESS)
- Youth Unlimited

## EMERGENCY SHELTERS

- Edmonton John Howard Society
- Elizabeth House
- George Spady Society: Shelter and Detox
- Herb Jamieson Centre
- Hope Mission
- Inner City Youth Housing
- Today Family Violence Centre

- Urban Manor Housing Society
- Women's Emergency Accommodation Centre (WEAC)
- YMCA: Downtown (Closing October 2017)
- Youth Empowerment & Support Services (YESS)

## EMPLOYMENT ASSISTANCE

- AdaptAbilities
- Alberta Job Corps
- Bissell Employment Centre
- Boyle Street Community Services Co-Op
- Distinctive Employment Counselling Services of Alberta (DECSA)
- EmployAbilities
- Goodwill Industries of Alberta
- Metro Continuing Education
- On Site Placement (OSP)
- Trade Winds To Success Training Society
- Women Moving Forward

## FAMILY VIOLENCE

- A Safe Place
- Catholic Social Services: LaSalle Shelter
- Changing Together: A Centre for Immigrant Women
- Crossroads Outreach
- Distinctive Employment Counselling Services of Alberta (DECSA)
- Edmonton John Howard Society
- Elizabeth Fry Society
- Living Hope Christian Fellowship
- Lurana Shelter Society
- WIN House

## MEAL PROGRAMS

- Abbottsfield Recreation Centre
- Bissell Centre
- Bernadette N Swan Social Care Foundation (BNSSCF)
- Boyle Street Community Services Co-op
- Building Hope
- Bread Run: Garneau
- Bread Run: Mill Woods
- The Candora Society of Edmonton
- Christian Care Centre
- Crystal Kids Youth Centre
- Dickinsfield Amity House
- Edmonton Father's House
- Edmonton Native Healing Society
- Fort Road Victory Church

- Fusion Canada
- Hope Mission
- House of Refuge
- Inner City Pastoral Ministry
- Jasper Place Wellness Centre
- KARA Family Support Centre
- Living Hope Christian Fellowship
- Networks Activity Centre Society
- The Red Road Healing Society
- St Faith's Anglican Church
- St Gabriel Catholic School
- The Salvation Army
- The Mustard Seed: The Neighbour Centre
- Thrive
- Unity Centre of Northeast Edmonton

## NEWCOMERS/IMMIGRANTS

- Action for Healthy Communities
- Africa Centre
- Catholic Social Services: Immigration Services
- Changing Together: A Centre for Immigrant Women
- Edmonton Immigrant Services Association (EISA)
- Edmonton Mennonite Centre for Newcomers
- Islamic Family and Social Services Association (IFSSA)
- Multicultural Health Brokers Cooperative
- United Pentecostal Spanish Church of the Name of Jesus in Edmonton

## SENIORS

- Alberta Health Services: Home Care
- Bernadette N Swan Social Care Foundation (BNSSCF)
- Calder Seniors Drop-In Society
- Greater Edmonton Foundation Housing for Seniors
- Native Seniors Centre
- North Edmonton Seniors Association
- Operation Friendship Seniors Society (OFSS)
- Seniors Association of Greater Edmonton (SAGE)
- Seniors Outreach Network Society

## PET/ANIMAL

- Edmonton Humane Society
- Farm Animal Rescue
- Infinite Woofs
- Inner City Pet Food Bank
- Little Cats Lost

\* New Agency for 2016

## 2016 - 2017 BOARD OF DIRECTORS

Edmonton's Food Bank's Board of Directors is a governance board. They are responsible for setting policies and providing oversight and leadership to Edmonton's Food Bank.

**Doug Hughes, Chair**

*Partner*  
Bishop & McKenzie LLP

**Sandra Neis, Vice-Chair**

*Manager, Strategic Workforce Planning*  
Government of Alberta, Corporate  
Human Resource Department

**Kelvin Smith, Treasurer**

*Accountant*  
Kelvin Smith Professional Corporation

**Megan Koper, Secretary**

*Barrister & Solicitor*  
Hillenbrand Kozicki LLP

**Pedro Carriel, Director**

*Deputy Director,  
Head of Finance & Administration*  
Art Gallery of Alberta

**Sandeep Dhir, Director**

*Partner*  
Field LLP

**Donald Langford, Director**

*Executive Director*  
Métis Child and Family Services Society

**Jack Little, Director**

*Retired Businessman*

**Jan Musani, Director**

*Property Manager*  
Jaffer Properties Inc.

**Shawn Parchoma, Director**

*Corporate Strategic Policy Analyst*  
Alberta Gaming and Liquor Commission

**Jamie Post, Director**

*Communications Coordinator*  
Alberta Council of Disability Services

**Bob Storie, Director**

*Retired Businessman*

**Jack Tsoi, Director**

*Global Corporate Controller*  
Zafin Global Holdings Inc.

**Aisha Oboh, Director**

*Registered Social Worker*  
Region 6 Child Youth and Family Services

**David Benjestorf, Director Emeritus**

*Legal Counsel and General Manager*  
The Alldritt Group, Alberta

## 2016 EDMONTON'S FOOD BANK STAFF

As of December 31, 2016

**Executive Director**

Marjorie Bencz, CM

**Director of Operations**

Mark Doram

**Info/Agency Services Coordinator**

Walter Dong

**Volunteer Coordinator**

Sonia Singh

**Food Hub Coordinator**

Judy Yawney

**Administration Team**

Suedelle Baudais  
Melanie Brule  
Zelda Quinney  
Mindy Tang

**Manager of Strategic**

**Relationships & Partnerships**  
Tamisan Bencz-Knight

**Resource Development Team**

Roberta Hill  
Doug Hunter  
Stephanie Levy  
Susan Padget  
Sarah Rebryna

**Client Services Supervisor**

Tracey Gilchrist

**Client Services Team**

Joanne Buchynski  
Richard Levenick  
Cathy Steeves

**Hamperline Coordinator**

Vince Sinatynski

**Hamperline Team**

Joaquin Kenyon  
Karen Mitchell  
Nicholas Mondry  
Giles Tremblay

**Shipper/Receiver**

Ronjay (RJ) Ferrer  
Brad Reid

**Warehouse Team**

John Akut Aweit  
Norman Coons  
Kevin Desharnais  
Moses Loboka  
David Pert  
Dan Quist  
David Reggiment  
El Cecelio Rivera  
Kurt Schreiner  
Ken Sellar  
Jose Velasquez

*"Choose a job you love, and you will  
never have to work a day in your life."  
- Confucius*





We appreciate the support that we receive from our volunteers, partners, and donors. Thank you!



Warehouse  
11508 -120 Street  
Edmonton, AB T5G 2Y2

Mailing Address  
PO Box 62061  
Edmonton, AB T5M 4B5

 Edmonton's Food Bank  @yegfoodbank  edmontonsfoodbank.com

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